You Have a Right to Appeal

KRS 133.120 gives property owners the right to appeal their assessment if they feel it does not fairly reflect an accurate value of their property.

First: It is important to prepare an appeal package to support your opinion of the value of your home. Documentation is important. You'll have the opportunity to upload your documentation during the online process or you can mail or hand deliver your documentation to the Jefferson County PVA office after completing the online process.

Photographs Tell the Story!

Take photos that show the overall condition of your home, as well as photos that focus on the specific defects or deferred maintenance which affects the property value.



Interior Close-Up Example



Interior Entire Area Example



Exterior Close-Up Example



Exterior Entire Area Example

Close-Up Examples: show details of damage or non-updated features. **Entire Area Examples**: Show the whole room or exterior facade.

Interior Issues Include, But Are Not Limited To:

- · Kitchens and/or bathrooms that are not updated
- An unfinished basement
- · Plumbing issues
- Electrical issues
- Damage to ceilings and/or walls

Exterior Issues Include, But Are Not Limited To:

- Damage to soffits, or the underside of your home: i.e. arches, balconies, eaves
- · Foundation damage
- Roof and/or gutter damage
- Damaged windows
- · Unusable or unsafe garages or driveways
- · Vacant or distressed properties near your home

Examples of Additional Documents that May Support Your Opinion of Value:

- Estimates for needed repairs and/or deferred maintenance (must be from a licensed contractor)
- Active real estate listings
- Homeowners insurance policy (note that insurance policies typically do not include the land value)
- · A recent appraisal of your home

Next: Go to *www.jeffersonpva.ky.gov* during the Open Inspection period. Click on "PVA Online Conference & Appeals." Follow the instructions to complete the online conference.

If you did not upload your documentation (photos, paperwork and comments) you must either mail or hand deliver them within 24 hours to our office.



Our Mission:

To provide fair and equitable assessments with best-in-class customer service.

Colleen Younger
Jefferson County
Property Valuation Administrator

Questions?

Phone: **502-574-6380** Chat (M-F 9am-3:30pm): www.jeffersonpva.ky.gov

Email: PVA@jeffersonpva.ky.gov

or in person

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